



STANDARDS COMMITTEE – 11TH JUNE 2008

SUBJECT: COMPLAINTS TO THE OMBUDSMAN

REPORT BY: MONITORING OFFICER

1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action taken:-

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|-----|--------------------------------|-----|
| (a) | Noise Nuisance | (3) |
| (b) | Planning | (3) |
| (c) | Social Services | (4) |
| (d) | Property Issue | (1) |
| (e) | Regeneration/Partnership Issue | (1) |
| (f) | Highways | (1) |

2. The following complaints remain at the enquiry stage or are awaiting determination:-

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|-----|-------------------------------|-----|
| (a) | Duty of Care | (1) |
| (b) | Social Services | (3) |
| (c) | Alleged Anti-Social Behaviour | (1) |
| (d) | Housing | (4) |
| (e) | Planning | (2) |

Author J.A. Fairfax, Members Services Manager
Consultees D. Perkins, Monitoring Officer

Background Papers:
Correspondence from the Ombudsman